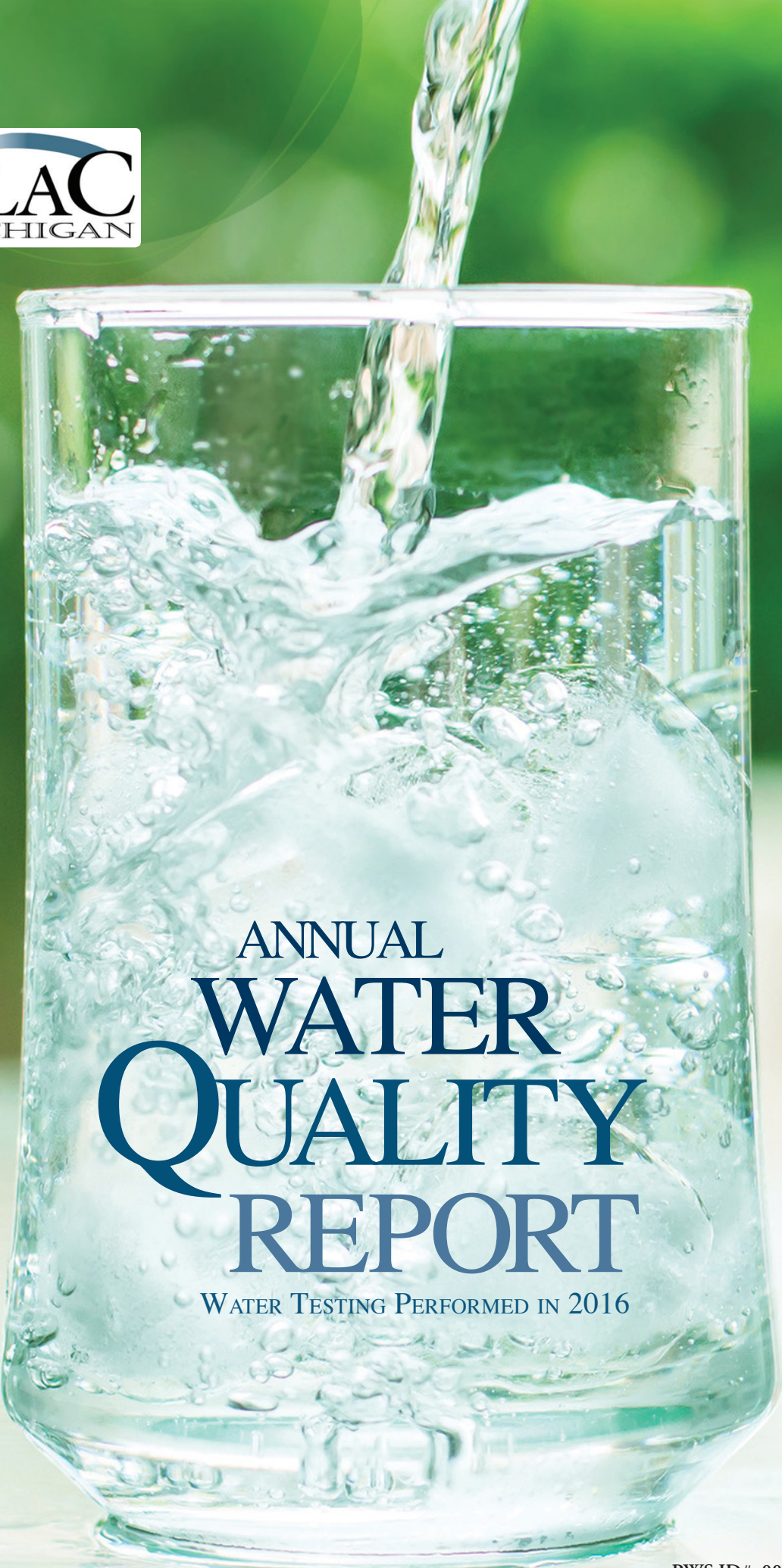


Presented By

A high-speed photograph of water being poured into a clear glass. The water is captured mid-pour, creating a dynamic splash with many bubbles and droplets. The background is a soft, out-of-focus green, suggesting foliage.

ANNUAL WATER QUALITY REPORT

WATER TESTING PERFORMED IN 2016

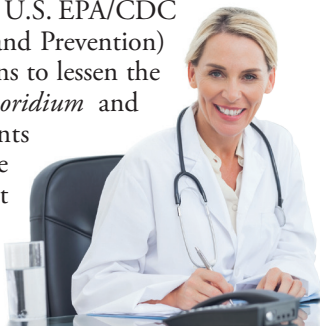
We've Come a Long Way

Once again we are proud to present our annual water quality report covering the period between January 1 and December 31, 2016. In a matter of only a few decades, drinking water has become exponentially safer and more reliable than at any other point in human history. Our exceptional staff continues to work hard every day—at any hour—to deliver the highest-quality drinking water without interruption. Although the challenges ahead are many, we feel that by relentlessly investing in customer outreach and education, new treatment technologies, system upgrades, and training, the payoff will be reliable, high-quality tap water delivered to you and your family.



Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as those with cancer undergoing chemotherapy, those who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.



Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water that must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases, radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.



Where Does My Water Come From?

Cadillac's water comes from seven water wells owned by the city. Our wells draw groundwater from aquifers 300 and 400 feet below ground. The City's older well field and 1-million gallon water tower were constructed in 1960, ending our reliance on surface water from Lake Cadillac. The most current well field, consisting of three wells, was completed and put online in August of 2012.

Because well water contains varying amounts of inorganic contaminants (iron, manganese, calcium, etc.), a blended solution of ortho and polyphosphates is added at each well to sequester these substances. In addition, phosphates also ensure we maintain the highest water quality (to inhibit corrosion, scale, and biofilm, and reduce lead and copper levels) in the distribution system. Chlorine is added to our system to disinfect the water supply.



Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/lead.

Protecting Your Water

Bacteria are a natural and important part of our world. There are around 40 trillion bacteria living in each of us; without them, we would not be able to live healthy lives. Coliform bacteria are common in the environment and are generally not harmful themselves. The presence of this bacterial form in drinking water is a concern, however, because it indicates that the water may be contaminated with other organisms that can cause disease.

In 2016, the U.S. EPA passed a new regulation called the Revised Total Coliform Rule, which requires additional steps that water systems must take in order to ensure the integrity of the drinking water distribution system by monitoring for the presence of bacteria like total coliform and *E. coli*. The rule requires more stringent standards than the previous regulation, and it requires water systems that may be vulnerable to contamination to have in place procedures that will minimize the incidence of contamination. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment of their system and correct any problems quickly. The U.S. EPA anticipates greater public health protection under the new regulation due to its more preventive approach to identifying and fixing problems that may affect public health.

Though we have been fortunate to have the highest-quality drinking water, our goal is to eliminate all potential pathways of contamination into our distribution system, and this new rule helps us to accomplish that goal.



QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please call Brian Cardinal at (231) 775-7671.

Community Participation

We want to inform our customers about their water utility. Copies of our operation budget and capital improvement plan are available at the municipal complex and at Cadillac-mi.net. If you would like to tour a facility or learn more about our operations, please call our office to make arrangements. City council meetings are another good public forum for community participation; feel free to attend one of our regularly scheduled city council meetings on the first and third Mondays of each month, beginning at 7 p.m. at the Municipal Complex, 200 Lake Street, Cadillac, Michigan.



Laboratory Services

The City of Cadillac operates its own DEQ certified drinking water laboratory, thus ensuring we have real time access to sampling/ results in the event of an emergency. Our laboratory is certified for Total Coliform/E Coli, nitrates/nitrites and lead & copper. In recent years the laboratory has expanded its customer base to include other municipalities, realtors, well drillers, home inspection personal and private citizens. In addition to providing an important service locally, it has been an excellent additional revenue source for the Utilities Department.



Source Water Assessment

The 1996 amendments to the Safe Drinking Water Act require that source water assessments be completed for all public water supplies in the United States. In our state, the Michigan Department of Environmental Quality (MDEQ) developed a program to (1) identify areas that supply public drinking water, (2) assess the susceptibility of that supply to actual and potential contamination, and (3) inform the public of the assessment results. Cadillac's assessment was reevaluated in 2005 based on Cadillac's approved Wellhead Protection Program. MDEQ's revised assessment lists the wells as having a high to very high susceptibility based on geology, well construction, well-water chemistry, source isolation, and potential sources of contamination. Copies of the complete source water assessment are available at Cadillac's Municipal Complex and local DEQ office. To learn more about Cadillac's Wellhead Protection Program, please visit our Web site at www.cadillac-mi.net.



Test Results

Our water is monitored for many different kinds of contaminants on a very strict sampling schedule. The information below represents only those substances that were detected; our goal is to keep all detects below their respective maximum allowed levels. The State allows us to monitor for certain substances less often than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

REGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Arsenic (ppb)	2016	10	0	2.40	ND–2.4	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Barium (ppm)	2016	2	2	0.046	0.0065–0.046	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Chlorine (ppm)	2016	[4]	[4]	1.3	0.63–1.53	No	Water additive used to control microbes
Chromium (ppb)	2016	100	100	1.2	1.1–1.2	No	Discharge from steel and pulp mills; Erosion of natural deposits
Fluoride (ppm)	2016	4	4	0.14	ND–0.14	No	Erosion of natural deposits; Discharge from fertilizer and aluminum factories
Haloacetic Acids [HAAs] (ppb)	2016	60	NA	2.4	2.3–2.4	No	By-product of drinking water disinfection
Nitrate (ppm)	2016	10	10	0.11	ND–0.11	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Selenium (ppb)	2016	50	50	<0.00010	ND–<0.0010	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
TTHMs [Total Trihalomethanes] (ppb)	2016	80	NA	5.4	ND–5.4	No	By-product of drinking water disinfection

Tap water samples were collected for lead and copper analyses from sample sites throughout the community.

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH%TILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2016	1.3	1.3	0.429	0/30	No	Corrosion of household plumbing systems; Erosion of natural deposits

SECONDARY SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	MCLG	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Chloride (ppm)	2016	250	NA	35	ND–35	No	Runoff/leaching from natural deposits
Iron (ppb)	2016	300	NA	500	92–500	No	Leaching from natural deposits; Industrial wastes
Sulfate (ppm)	2016	250	NA	12.0	ND–12.0	No	Runoff/leaching from natural deposits; Industrial wastes

UNREGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
Hardness (ppm)	2016	170	120–170	Erosion of natural deposits
Nickel (ppb)	2016	1.1	ND–1.1	Industrial discharge; Erosion of natural deposits
Sodium	2016	19.0	3.7–19.0	Erosion of natural deposits

Definitions

AL (Action Level): The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.

LRAA (Locational Running Annual Average): The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters. Amount Detected values for TTHMs and HAAs are reported as LRAAs.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

SMCL (Secondary Maximum Contaminant Level): SMCLs are established to regulate the aesthetics of drinking water like appearance, taste and odor.